

Coveo Solutions Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Atomic website

Report Date: November 1, 2022

Product Description:

Atomic responsive website; sample URL:

<https://staticdev.cloud.coveo.com/atomic/demos/deque/commerce-full.html>

Scope of testing includes:

- Header
- Pagination
- Results/Sort
- Filter Controls
- Applied Filters
- Home Screen - List
- Home Screen - Grid
- Home Screen – Table

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Notes:

None

Evaluation Methods Used:

- Desktop Web: Chrome browser, NVDA screen reader
- Mobile Web: iOS iPhone/VoiceOver and Android/TalkBack
- Automated testing using axe-core rules
- Manual testing and keyboard-only navigation testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A – Yes Level AA – Yes Level AAA - No

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A – Yes Level AA – Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Delete icon missing alternative text
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.3.1 Info and Relationships (Level A)	Partially Supports	List issue in category navigation, data tables
1.3.2 Meaningful Sequence (Level A)	Partially Supports	A few screen reader issues
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	Star ratings
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	
2.2.1 Timing Adjustable (Level A)	Partially Supports	Content visually appears for a short time and then disappears
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Partially Supports	One minor issue
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	In date picker, an accessible name does not contain visible label
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partially Supports	Search label is not persistent
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	Search input appears and functions like a combobox but is missing required ARIA

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Several issues with date picker
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Does Not Support	Content does not reflow to fit horizontally within the viewpoint when page width is adjusted to 320px.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	A few issues with keyboard focus state
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially Supports	Buttons have same name but different actions
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	Dynamic error message is not automatically announced by the screen reader.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated due to scope

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not applicable	
1.2.9 Audio-only (Live) (Level AAA)	Not applicable	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not applicable	
1.4.6 Contrast (Enhanced) (Level AAA)	Not applicable	
1.4.7 Low or No Background Audio (Level AAA)	Not applicable	
1.4.8 Visual Presentation (Level AAA)	Not applicable	
1.4.9 Images of Text (No Exception) (Level AAA)	Not applicable	
2.1.3 Keyboard (No Exception) (Level AAA)	Not applicable	
2.2.3 No Timing (Level AAA)	Not applicable	
2.2.4 Interruptions (Level AAA)	Not applicable	
2.2.5 Re-authenticating (Level AAA)	Not applicable	
2.2.6 Timeouts (Level AAA 2.1 only)	Not applicable	
2.3.2 Three Flashes (Level AAA)	Not applicable	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not applicable	
2.4.8 Location (Level AAA)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
2.4.9 Link Purpose (Link Only) (Level AAA)	Not applicable	
2.4.10 Section Headings (Level AAA)	Not applicable	
2.5.5 Target Size (Level AAA 2.1 only)	Not applicable	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not applicable	
3.1.3 Unusual Words (Level AAA)	Not applicable	
3.1.4 Abbreviations (Level AAA)	Not applicable	
3.1.5 Reading Level (Level AAA)	Not applicable	
3.1.6 Pronunciation (Level AAA)	Not applicable	
3.2.5 Change on Request (Level AAA)	Not applicable	
3.3.5 Help (Level AAA)	Not applicable	
3.3.6 Error Prevention (All) (Level AAA)	Not applicable	

Legal Disclaimer (Company)

None